



Dispatch Times

February 2021
Volume 8, Issue 2

Looking Back...Wait, Still Looking

By: Melissa Bour

As I look forward to what 2021 brings to our department, I can't help but reflect on 2020. I would guess everyone at some point throughout the past year has had some time to do the same. The pandemic has definitely affected all of us in different ways. I would also guess that you've either had Covid yourself, have had a family member test positive or know someone that did. We've all had some interaction with the pandemic and had to make difficult choices.

Emergency Services (Communications & EMA) is no different. Everyone here continues to work with social distancing, masks and other limitations. I'd say "with a smile," but we all know better. I don't know anyone that likes all of the restrictions and it's especially hard on a 24/7 365 days a year operation.

I'm very proud of our department. Not only working through this pandemic, but always! No one is perfect and no one is expected to be. We learn from mistakes and acknowledge our achievements. This is what makes us great at our professions. We are passionate, caring and motivated. I consider myself very fortunate to be a member of this department and making a difference in our county.

Thank you to everyone who continues to make sacrifices as we round the corner of Covid 19.

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Mark Your Calendar!



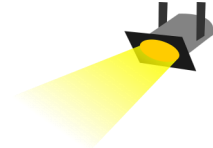
February 2
Groundhog Day

February 14
Valentines Day

February 15
Presidents Day

February 20
National Love Your Pet Day

Employee Spotlight



4th Quarter ACE Reports

Employee of the quarter is determined by several factors listed below:

- Meets monthly compliance goals
- Volunteers for overtime
- Completes Continuing Education on Time
- Outside recognition
- Training other employees

Thank you for submitting your ACE reports for October, November, and December 2020. Congratulations, your agency is an ACE in Good Standing. The Board of Accreditation appreciates your commitment to excellence—especially in this trying time of the COVID-19 Pandemic. Well done!

Take good care,
Kim Rigden

ACE #	AGENCY	DISCIPLINE	Q4 2020
243	Warren County Emergency Services	Medical	IN GOOD STANDING
40	Warren County Emergency Services	Fire	IN GOOD STANDING

February Birthdays

Ashlee Rector - 17th

Stacy Ryan - 19th

Samantha Hall - 23rd

Lesli Holt - 28th



February Milestones

Dennis Rutter 21 years 28th

Chris Carr 21 years 28th



LEADS

By: Chris Dill, Supervisor, LEADS TAC

LEADS/TTMS/CAD

LEADS/TTMS

We are actively working with CentralSquare and LEADS to update and get the latest forms for all CAD and Mobile users. Recently Dispatch began testing several transaction forms that will soon be available to Mobile users. These include:

- ECS – Emergency Contact by Social security number (Other Transactions)
- ECL – Emergency Contact by operator’s License number (Other Transactions)
- DK – Driver Key number (Other Transactions)
- ATVIN – Automated Title search by Vin (Vehicle)
- ATNAM – Automated Title search by Name (Vehicle)
- ATSSN – Automated Title search by Social security (Vehicle)
- RN – OH Vehicle Registration Inquiry by Name (Vehicle)
- ECK – OH Emergency Contact Inquiry by Key (Other Transactions)
- CDQ – Commercial Driver’s License Query (Other Transactions)
- CKQ – Query Commercial Driver’s History (Other Transactions)

Mobile users will get a notification when these are ready to be pushed out to mobile.

CAD Supplemental Tab:

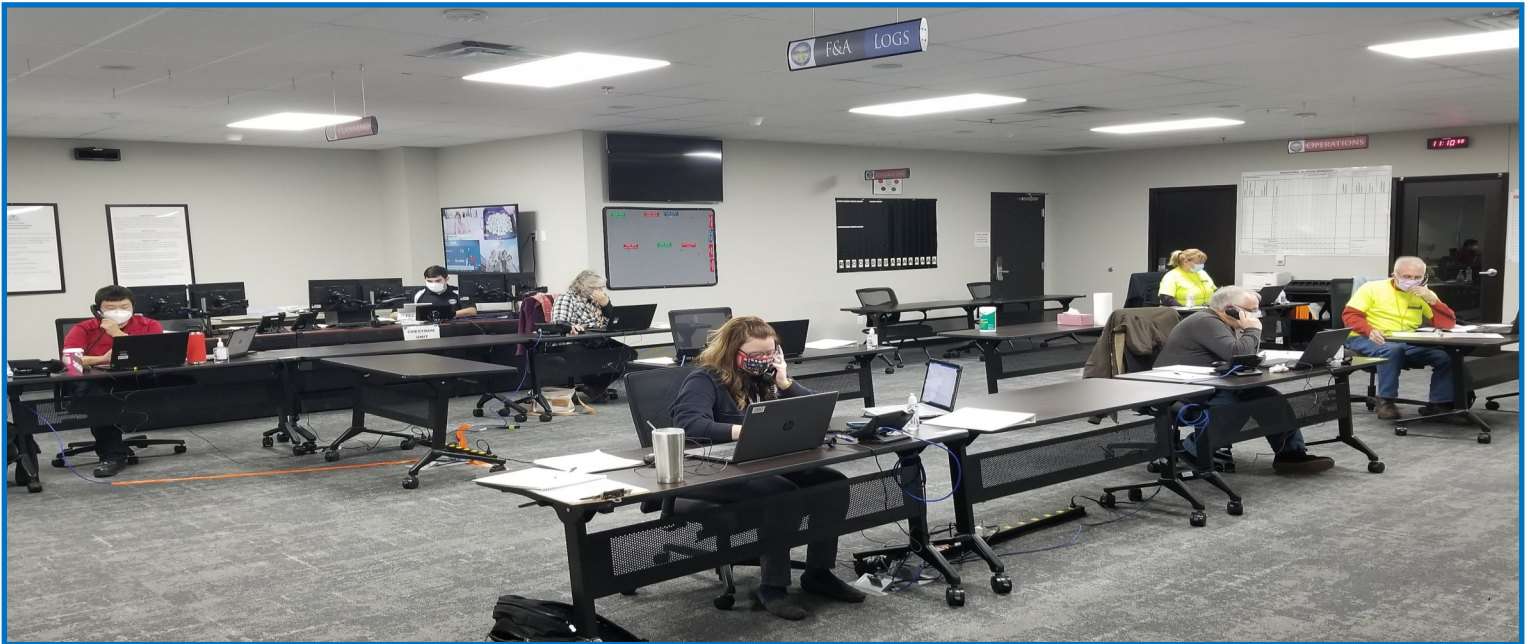
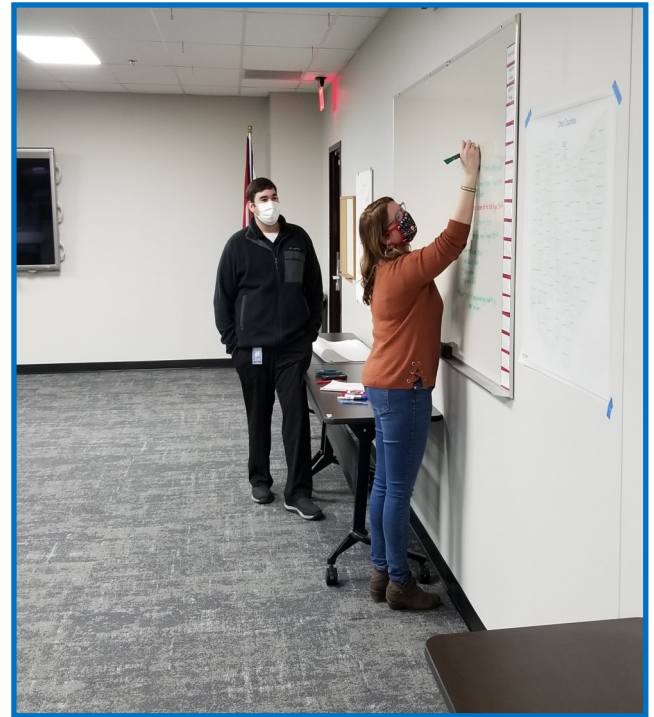
When you run LEADS over the radio-(OLN, SSN, name and date of birth even gun serial numbers) these are automatically attached to your call and placed in the supplemental tab.

Due to LEADS restriction/requirements, all identifying data will be placed in this section- You might see the name in the comment field, but all other data including SSN, DOB and OLN will be placed in supplemental.

EMA Spotlight

On January 21, 2021 EMA opened up a Covid 19 Vaccination Call Center in the Warren County EOC (Emergency Operations Center). Telecom was able to set up the phones and the calling system, so that when the Warren County Health District employees were on calls, the lines would then transfer over to the EOC. Health District employees are also able to “log out” of their phone; which has allowed them to help a walk in citizen or do other tasks.

We have volunteers from CERT (Community Emergency Response Team,) RACES (Radio Amateur Civil Emergency Service,) a couple volunteers from the Board of Elections and of course EMA employees. To date we have added over 1400 Warren County citizens to the Covid 19 vaccination list.



EMA continues to support nursing homes, schools, County departments and first responders with PPE needs.

At least twice a day we post on our social media pages with current information on the Covid 19 vaccine eligibility, where to receive your vaccination, how senior citizens can call for transportation to vaccination sites along with other posts. Follow us on the below social media!

Facebook @WCOHEMA

Twitter @WCEMAOhio

FIELD TRAINING

OFFICER *(SAN JOSE MODEL)*

\$50.00

WHEN REGISTERING TWO OR MORE FROM SAME AGENCY!

WHEN

March 8 – March 10, 2021
8am – 5pm

Checks payable to: Hamilton Township Police Association

WHERE

Hamilton Township PD
7780 South State Route 48 ~ Maineville, OH 45039

Instructed by:
Current FTO's and FTO Supervisors

Topics covered:

- * Role of a Field Training Officer
- * Completing Daily Observation Reports
- * Adult Learning Theories
- * Liability Issues for the FTO
- * Understanding the Importance of Proper and Accurate Documentation
- * Coaching
- * Training 'Laterals' & More!

Register by email: Sgt. Quillan Short:

QSHORT@HAMILTON-TOWNSHIP.ORG ~ 513.239.2433

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than February 1st. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.

Congratulations to Sgt. Terry Viel at Hamilton Twp. Police Department for guessing last month's picture which was Belwood Country Club, 5873 Ludlum Rd. in Hamilton Twp. Your gift card will be sent in the mail.



January 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received in January	4,484	544	553	County Fridays 799 calls	County 3:00 pm
Total 911 Calls Year To Date	61,605	7,668	6,554	Franklin Friday 99 calls	Franklin 3:00 pm
Percentage of 911 Calls Answered Under 10 Seconds YTD	99.95%	95.56%	96.55%	Lebanon Fridays 103 calls	Lebanon 4:00 pm



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:
Website: www.co.warren.oh.us/emergencyservices
Facebook: @WCOHEMA
Twitter: @WCMAOhio

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